



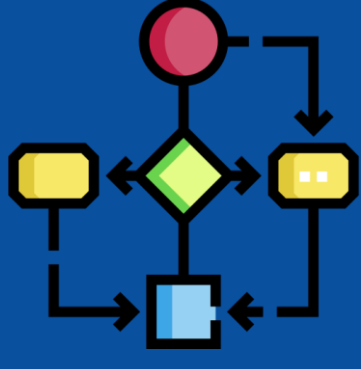
HOW COMPLIANT-AG CAN TRANSFORM YOUR BUSINESS



Modern Appeals and Grievance software is breaking down the complexities and inefficiencies inherent in A&G processes. All while improving experiences and ultimately ratings.

This transformed A&G climate is achieved by:

STREAMLINING WORKFLOWS



BPM and Tasking tools connect people and process across devices and business channels so disparate teams can work in conjunction with one another without disruption.

Operational Guidance and Business Rules Validation augment knowledge workers in understanding standard operating procedures and ensuring compliance.

INTEGRATING DATA

A robust integration framework and API gateway integrate data and documents into business processes ensuring users have the right information at the right time to make decisions and drive resolution.



IMPROVING EXPERIENCES



Member and Provider Portals deliver seamless and frictionless journeys; Enabling instantaneous submissions and responsive business actions.

Increasing brand equity and increasing member, provider satisfaction and ultimately loyalty.

PROVIDING INSIGHTS

Search and explore your vast amounts of constantly shifting data. Finally understanding how data is truly related.

Analyze, reveal, collaborate and act. Turn data into on-the-fly insights across all aspects of Appeals and Grievances.



AUTOMATING WORK



Regulatory Compliance



Business Rules and Data Validation



Service Level Agreements



Notifications and Alerts



Work Prioritization



Work Distribution



Correspondence and Fulfillment



Operational and Regulatory Reporting

APPEALS AND GRIEVANCE TRANSFORMATION

Isn't about going digital; it's about empowering people to work their best in a digital world.

Compliant-AG is the best platform to make that possible in Appeals and Grievances

